

Holding Difficult and Professional Conversations

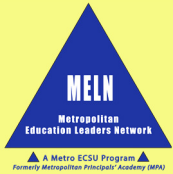
Dr. John Eller

February 11, 8:30—11:30 AM or 12:30—3:30 PM

At Metro ECSU

Metropolitan Education Leaders Network — Leadership In-Service Series

This year's theme — *Honing Your Leadership Craft*



Conversations with individuals about difficult issues can be a concern for us as leaders. Gain the skills and confidence to take on problematic situations and conduct those challenging conversations with practical, research proven strategies that you can use immediately.

Participants will learn:

- Potential causes behind resistance and anger
- Methods to de-escalate emotions and conflict in conversations
- Strategies to help teams/individuals navigate change
- Practice in using templates to plan and deliver difficult and growth related conversations

About John Eller's *Difficult Conversations* workshops: **"One of the most practical or potentially change-evoking seminars I've ever attended."**
MN Superintendent

About the Presenter @jellerthree Dr. John Eller is a dynamic and highly sought-after speaker and consultant, working with educational organizations, government agencies, and businesses in the areas of conflict resolution, dealing with difficult people, strategic planning, and school improvement. He is also an effectiveness coach, helping educators successfully implement programs and manage change. He has been in education for over 30 years serving as teacher, principal, assistant superintendent for curriculum and learning, MN ASCD executive director, and college professor. Eller is a best-selling author. Recent books include *Working with Difficult and Resistant Staff*, *Working with and Evaluating Difficult School Employees*, *Creative Strategies to Transform School Culture*, *Energizing Staff Meetings*, *Effective Group Facilitation in Education*, *Score to Soar: Moving Teachers from Evaluation to Professional Growth*, and *Flip this School: How to Lead the Turnaround Process*.



Who Should Attend: Education leaders – school and district administrators, principals, assistant principals, teacher leaders, teaching and learning directors, superintendents, content and instructional coaches, and other interested educators.

Register Online: <https://metroecsus.myquickreg.com/register/event/>

Fee: No Fee MELN Members Within Tier

\$125.00 MELN Members Over Tier

\$175.00 MELN Non-Members

Location: Metro ECSU, 2 Pine Tree Dr, Arden Hills, MN 55112 (Anderson Center/Bethel University)

Registration Deadline: Feb 11, 2020

Cancellation Deadline: Feb 7, 2020

Program Contact: Julie Frame, 612.638.1508, julie.frame@metroecsus.org

Registration Contact: Susan Frame, 612.638.1543, susan.frame@metroecsus.org

\$10 Processing fee applies to all invoices. Send check payable to Metro ECSU, 2 Pine Tree Dr, Suite 101, Arden Hills, MN 55112, Attn: Susan Frame

In compliance with the Americans with Disabilities Act, when special accommodations are needed, contact Susan Frame, 612-638-1543 or susan.frame@metroecsus.org, at least two (2) to three (3) weeks before the event date. Special accommodation cancellation notices are accepted no later than two (2) business days before the event date. Cancellations after the deadline will be billed for special accommodations fees.